

VA



U.S. Department of Veterans Affairs

VA Salt Lake City Health Care System

YEAR IN REVIEW 2015

VA SALT LAKE CITY HEALTH CARE SYSTEM

THE VA SALT LAKE CITY HCS IS YOUR MYVA COMMUNITY



The MyVA vision is based on the following foundational elements:
Veteran Experience, Performance Improvement, Employee Experience,
Strategic Partnerships, Support Services Excellence.

www.SaltLakeCity.VA.gov

 www.facebook.com/VASaltLakeCity

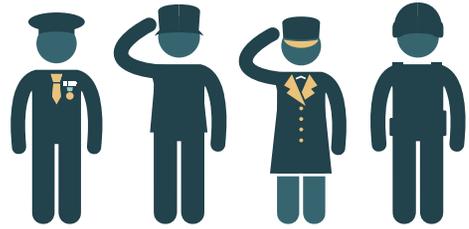
 www.twitter.com/VASaltLakeCity

500 Foothill Drive
Salt Lake City, UT 84148

801-582-1565

**VA SALT LAKE CITY
HEALTH CARE SYSTEM**

BY THE NUMBERS



55,929
VETERANS
SERVED



\$443 MILLION
TOTAL OPERATING
BUDGET



\$476K
IN-KIND
DONATIONS



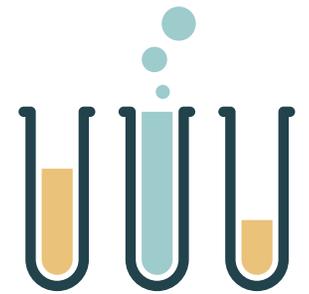
2,365
DEDICATED
EMPLOYEES



850 VOLUNTEERS
119,631
HOURS



\$41M
VETERANS
CHOICE PROGRAM
DOLLARS



\$25M
RESEARCH
BUDGET

**STRATEGIC PARTNERSHIPS
IN GROUNDBREAKING**

RESEARCH & EDUCATION

FIRST EVER OSSEO-INTEGRATED SURGERIES IN THE UNITED STATES!



This is a collaborative effort between the U of U, and other partners. Surgeons implant a titanium rod into the bottom of the remaining thigh bone which extends through the skin. They then secure a docking mechanism to that rod, and attach the new prosthetic leg.

TRAINING TOMORROW'S PROVIDERS THROUGH STRATEGIC PARTNERSHIPS



+



+



POSITIVE EMPLOYEE EXPERIENCE

= BETTER VETERAN EXPERIENCE



PERSONALIZED PROACTIVE PATIENT-DRIVEN

CARE

The goal of VA Voices is to develop employees interpersonal focus and the skills required to put Veterans first, and operate more effectively in a team-based care delivery model.

VA VOICES



AVERAGE WAIT TIME IMPROVEMENT

Primary Care Access wait times have dropped from six days to just over 4 days.



HOMELESS VETERANS PROGRAM

444

VETERANS
HOUSED



125,000 MENTAL HEALTH VISITS=

13,000

VETERANS SERVED



100

VETERAN JUSTICE
OUTREACH CLIENTS

**VA SALT LAKE CITY WAS AWARDED
VISN 19's HIGHEST FACILITY RANKING**

4-STAR SAIL FACILITY

SAIL

**STRATEGIC ANALYTICS FOR
IMPROVEMENT AND LEARNING**

A system for summarizing hospital system performance. The SAIL value model assesses 27 Quality Measure Areas, as well as overall efficiency at individual Veterans Affairs Medical Centers (VAMCs).



**NATIONAL OUTPATIENT SURVEY
VASLC SCORED HIGHEST IN
13 OUT OF 13 CATEGORIES**



**NATIONAL INPATIENT SURVEY
VASLC SCORED HIGHEST IN
11 OUT OF 12 CATEGORIES**

VETERANS AVERAGE SERVICE RATING: 9 OR 10!



**2015 NATIONAL CENTER
FOR PATIENT SAFETY
GOLD CORNERSTONE AWARD**

VASLC has earned this award **seven years in a row**, making our health care system a VISN 19 leader in quality and safety.

SERVING VETERANS ACROSS 125,000 SQ. MILES

GEORGE E. WAHLEN VA MEDICAL CENTER

OGDEN CLINIC

ST. GEORGE CLINIC

WESTERN SL CLINIC

POCATELLO CLINIC

OREM CLINIC

IDAHO FALLS CLINIC

ROOSEVELT CLINIC

ELKO CLINIC

PRICE CLINIC

ELY CLINIC