

2014

ANNUAL REVIEW

VA SALT LAKE CITY HEALTH CARE SYSTEM



VA



U.S. Department of Veterans Affairs

VA Salt Lake City Health Care System

**“This is the
greatest
team for
healing
Veterans in
the entire
VA system.”**

DANNY,
*Post Vietnam
Era Veteran*

OUR VA

2014 *was a difficult year for VA, but we want to*

ensure you know the whole story; the behind the scenes dedication that doesn't make headlines. We want to reassure our Veterans that despite any internal challenges we face as an organization, we never lose sight of what's most important; caring for Veterans. This past year has been one of necessary introspection, change and growth. As we move forward we are reminded once again that we can always be better and do more for America's Veterans.

Steve Young



Organizational Stewardship

We are entrusted with authority and resources by the American people to care for our nation's Veterans.



Research Budget:

\$20,033,942



Operational Budget:

\$423,502,243



Key Additions...

- *Rehabilitation and Prosthetics Expansion*
- *CT/MRI Expansion*



United and Caring Workforce

*An engaged, inspired workforce fosters
a culture of excellence for our Veterans.*

30% *Veteran
Workforce*



Total Employees:
2,476

Our All Employee Survey Results

*VASLCHCS is currently one of the
top 5 best places to work within
The Veterans Health
Administration. The scores reflect
an ethical workforce with strong
commitment to customer service
and process improvement. We
strongly believe happy employees
means happy Veterans.*



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Relationships with Community

Integration, education, and accountability.

VA Salt Lake City talks with local Veteran Service Organizations every day to ensure they are knowledgeable on issues impacting Veteran's healthcare.



Total Donations:

\$519,425



Total Volunteers:

872



Total Hours:

116,775

Strengthening community partnerships in addition to consistent messaging and education about VA's mission are vital to the strength of our organization, and ultimately the quality of care we deliver.



Veteran Driven Quality Care

*Working in partnership with our Veterans
to help them achieve their healthiest
state of mind, body and spirit*

Recreation therapy has been a key component to many of our Veterans' physical and emotional recovery thanks to key partnerships with Wasatch Adaptive Sports and the National Ability Center.



*Awarded the Gold Cornerstone Award for the 5th
year in a row recognizing excellence in patient safety.*



*We have added a
Veteran Centered Care
Coordination Team*

*Designated as a
Polytrauma Amputation
Network site.*



A Culture of Trust

is vital for our relationships with our Veterans, their families, Veteran advocates and our community partners.



Veterans Served:
55,144

*Outpatient
Visits:*

636,573

*Inpatient
Stays:*

4,832

The Veterans Access, Choice, and Accountability Act of 2014:

We are in the process of doubling the size of our primary care clinic to improve the timeliness of our care. We have also hired over 200 new employees to include physicians and other health professionals eager to make a difference in Veterans lives.



VA Going Green

Our Combined Heat & Power Plant

uses natural gas to produce electricity using steam as a byproduct. Estimated savings when complete: \$900,000 a year.

We have the Largest Solar Field in Utah

that generates 1 Mega-Watt of electricity at its peak, providing 25% of the facility's power needs.

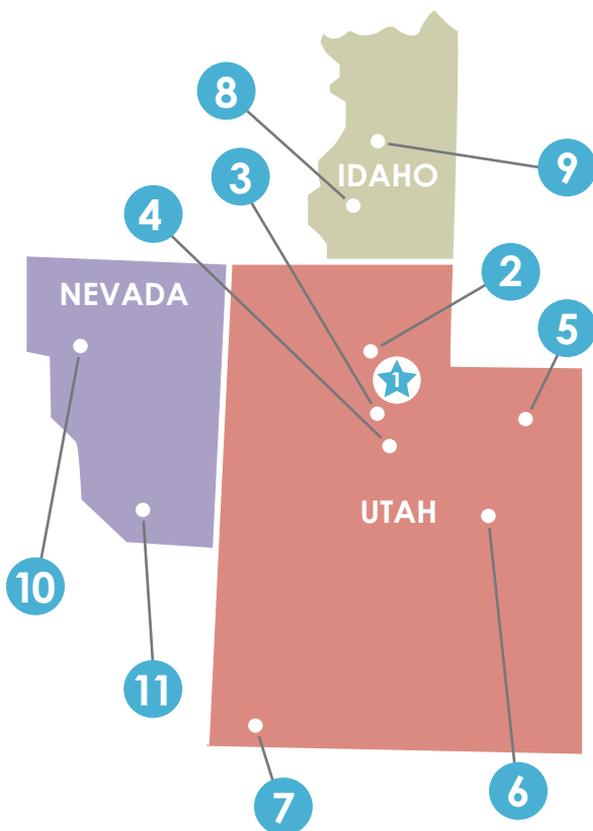
Coming Soon...

- **Specialty Care Clinic**

- **Larger Emergency Department**

- **Gait Lab Construction**

A permanent lab to support the osseo-integration program. In partnership with the University of Utah, our research team has been developing a device that can be implanted directly into the amputee's residual bone, passing through the skin, so they can securely attach a prosthetic limb without the need for a socket.



★ GEORGE E. WAHLEN VA MEDICAL CENTER

2 OGDEN CLINIC

3 W. SLC CLINIC

4 OREM CLINIC

5 ROOSEVELT CLINIC

6 PRICE CLINIC

7 ST. GEORGE CLINIC

8 POCATELLO CLINIC

9 IDAHO FALLS CLINIC

10 ELKO CLINIC

11 ELY CLINIC

Serving Veterans across 125,000 square miles:

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