



Frequently Asked Questions about the VLER Health Program

Is my information secure?

Yes. VLER Health shares certain parts of your health record over a secure network known as the Nationwide Health Information Network (NwHIN). This network was designed to ensure that patient's health information is secure and confidential.

I only receive care from the VA, so why should I participate?

Unfortunately, accidents and unforeseen events happen. When they do, the Salt Lake City VA Health Care System might not be the closest hospital for emergency care. In an emergency, immediate access to any additional health care information could save your life.

Who will view my health information?

Healthcare givers that are participating in the clinical health information exchange (CHIE) will be able to see your health care information and use it to create a better picture of your overall health.

Is every health care provider and hospital in Utah sharing health information?

No, at this time there are approximately 10 hospitals in Utah sharing some information. As times goes by we hope more hospitals and local health care givers will join.

Is all of my health information shared?

No, at this time only select parts of your record from the VA are shared, like: allergies, medications, immunizations, problem list, vital signs, procedures, encounters. The VA plans to continue to add more information in the future, we hope by sharing your health information we are able to create a better picture of your overall health and improve your care.

Do I have to sign up for both the CHIE and VLER Health?

Enrollment in VLER Health allows the **VA to share** your health information with private health care givers in the community. *If you would like your **private health care givers to share** information with the VA, you can also sign up with the CHIE program. Go to www.saltlakecity.va.gov/VLERHealth for forms and instructions on how to sign up.

What If my community health care giver is not currently participating in the CHIE?

If your provider chooses to join the CHIE, he/she can complete the CHIE enrollment process for clinicians at www.mychie.org/join/. For more information health care givers can call 801-466-7705 or email chie@uhin.org.

**It is important to note that VHA is not responsible for enrolling Veterans into the NwHIN for UHIN or its affiliates. Your completion of the CHIE Authorization is not required to participate in the VA NwHIN.*