

**Did you forget to refill your prescription on time?**

**Is your prescription no longer fillable?**

Contact your local VA pharmacy through the phone number on the prescription's label or use My HealtheVet's Secure Messaging to contact your VA care team.

Remember to verify that your mailing address on file with VA is accurate.

If you need to make a change, please visit [va.gov/change-address](https://va.gov/change-address).

For more information, contact the Pharmacy help line at 801-582-1565, press option 1.

Protect yourself from COVID-19 with the latest information and guidelines.  
[cdc.gov/coronavirus](https://cdc.gov/coronavirus)  
[va.gov/coronavirus](https://va.gov/coronavirus)

# VA Prescription Refills and COVID-19



**VA**



U.S. Department  
of Veterans Affairs

VA-issued prescriptions  
**REFILLED. SHIPPED. DELIVERED**  
without leaving the house.



## Refill Using the Rx Refill App

You can request refills of your refillable VA prescriptions, track VA prescription deliveries, and view VA prescription history from the convenience of your mobile device with the Rx Refill app.

**Learn more at:**

[mobile.va.gov/app/rx-refill](https://mobile.va.gov/app/rx-refill)

**or by scanning the QR code below.**



## Refill by Mail

A refill request form comes with every VA prescription filled.

To refill your prescription by mail, complete the request form and mail it to your VA pharmacy at the address listed on the paperwork that arrived with your prescription.

## Refill by Phone

Call the automated refill system (Dial-A-Refill) at 801-584-2525 or 800-579-0540.

You will need your:

- » Social Security Number
- » Prescription Number(s)

This number is located on the prescription label or refill slip. Touch-tone phone required.



## Refill Online with My HealthVet

Through My HealthVet, VA's online patient portal, you can access the same functions as the Rx Refill App, send secure messages to your provider, track your appointments, and view your medical records.

**Get started at:**

[myhealth.va.gov](https://myhealth.va.gov)

**or by scanning the QR code below.**

