This remarkable, yet reluctant hero truly exemplifies the meaning of patriotism, commitment to service and love of country.

George E. Wahlen earned the Medal of Honor as a Navy Corpsman at the battle of Iwo Jima where he is credited for saving countless lives. He was injured on three separate occasions but refused to leave the battlefield. Many who witnessed his heroics remain dumbfounded he survived. President Harry S. Truman presented the Medal of Honor to Mr. Wahlen in 1945. He later re-enlisted in the United States Army, where he served during the Korean War and the Vietnam War. He retired a highly decorated officer with the rank of Major. He then went on to a career with The Veterans Benefits Administration where he continued to serve our country and other Veterans for fourteen years. His story of gallantry as a Navy Corpsman and subsequent years of dedicated service is truly inspirational.

In 2004, President George W. Bush signed legislation authorizing the naming of the George E. Wahlen Department of Veterans Affairs Medical Center in Salt Lake City. As federal buildings cannot bear the name of a living person, Congress approved special legislation allowing for an exemption in the case of Mr. Wahlen.
The VA Salt Lake City Health Care System is made up of compassionate employees committed to caring for Veterans whose sacrifices know no limit. We have a privilege few others Americans have – to improve their lives.

Our health care system consists of the George E. Wahlen Department of Veterans Affairs Medical Center in Salt Lake City, Utah and ten community clinics across Utah, Idaho and Nevada. We provide healthcare to over 50 thousand eligible Veterans across 125,000 square miles of the intermountain west. We are a teaching hospital, providing a full range of patient care services, holistic medicine as well as education and research. Our Community clinics provide the same primary care services that the main facility does, which includes women’s healthcare and mental health service. Our tele-health and tele-mental health programs allow Veterans in rural areas to access the care they need in their own communities.

Education continues to be a strong focus at the VA Salt Lake City Heath Care System. We teach and train some of the best doctors and nurses in the health care industry. We have a major affiliation with the University of Utah School of Medicine and numerous colleges and Universities throughout the United States with an emphasis on institutions in the Intermountain West.
FROM I-15 NORTHBOUND:
Exit 600 South and head East on State St., turn North, then East onto 400 South. The hospital is located on the South side of the street.

FROM I-15 SOUTHBOUND:
Exit 400 South and head East. The hospital is located on the South side of the street.

FROM I-80:
Exit 1300 East and turn North. Turn East onto 500 South. The hospital is located on the south side of the street.

FROM I-215:
Exit Foothill Dr. Travel N. The hospital is located on the S side of the street.

VISITING HOURS: There are no set visiting hours. We believe you should be able to see your loved one at any time as long as it does not interfere with the patient’s care or need for rest. Only 3 visitors at a time.
**Fisher House:**
This home away from home provides a place for families to stay, free of charge, while their loved one is receiving treatment. Because Veterans often travel long distances in order to receive medical care at our facility, the Fisher House fulfills a critical need in our highly rural region. Veterans and their families can enjoy spectacular mountain views while in a comfortable environment of hope, community, and healing. Reservations are required. Please call Quinn Kiger-Good at 801-582-1565 ext. 5900.

**Valor House:**
A 72 room home for Veterans transitioning from homeless to hopeful. The VA Salt Lake City Health Care System continues to move toward VA’s goal of eliminating Veteran Homelessness. Valor House is a partnership between VA and the Salt Lake City Housing Authority. Valor House allows our Veterans to live on campus and be close to essential medical care, coupled with the facility’s in-house supportive services. For more information contact our homeless program at 810-582-1565 ext. 6301

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**Enrollment / Eligibility**

To receive VA health care benefits, all Veterans are encouraged to enroll in the VA Health Care System. An official notification regarding the Veteran's priority group will be mailed to the Veteran after VA verifies enrollment information and processes the application. If you served in the active military, naval or air service and are separated under any condition other than dishonorable, you may qualify for VA health care benefits.

*Current and former members of the Reserves or National Guard who were called to active duty by a federal order and completed the full period for which they were called or ordered to active duty may be eligible for VA health care as well.*

For enrollment questions, call: 801-581-2585

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**New Patient Orientation:**
NPO introduces the programs and services available to you and how to effectively access what you need to take better care of yourself (open to all enrolled Veterans). To schedule your class, please call: 801-582-1565 ext. 4506
My HealtheVet (VA's Online Personal Health Record):
This program offers prescription refills, lab results, secure messaging, and other planning tools to help Veterans take charge of their healthcare from the comfort of their own home. Sign up today at: www.myhealth.va.gov

Hoptel:
Offers short term lodging to Veterans (not family) traveling further than 50 miles to the medical center for treatment. For more information, call: 801-584-5626

Library:
Features regular and large print books and magazines. Internet access also available. Located in Bldg 1, 1st floor in RM 1G17. Mon. - Fri. from 7 am to 6 pm - ext. 1209

Lost and Found/Patient Belongings:
Located in the basement of Building 14, room BB12. Mon. - Fri. 7:00 am to 3:30 pm / 801-582-1565 ext 1442. Patient Belongings can be reached at: 801-339-2590

VA Police:
Please report all suspicious or criminal activity, vehicle accidents, and personal property losses as soon as possible. General assistance: (801) 582-1565 ext. 1414. Emergencies: (801) 582-1565 ext. 4444.

Automatic Teller Machines:
ATM's are located in the main lobby, the Patriot Café and at the Credit Union.

Canteen (Cafeteria):
A cafeteria is open to both patients and visitors located in Bldg 8 near the gymnasium. Open 7:30 am to 3:00 pm, Monday through Friday. Grill closes at 2:00 p.m.

TOP Café:
Located in the Bldg 5 Café. Open Monday thru Friday: 5:00 pm to 6:15 pm; Weekends & Holidays: 7:00 am to 8:15 am; 11:15 am to 1:00 pm and 5:00 pm to 6:15 pm.

Patriot Store:
Located in Bldg 8 across from the cafeteria. The store stocks most basic needs to include: clothing, toiletries, personal care items along with snacks and drinks. Hours are Monday – Friday, 7:30 a.m. to 3:30 p.m.

Chaplain and Pastoral Care:
Spiritual care is integrated into the total program of health care here. The Chapel is open for daily prayer and meditation. Call: 801- 582-1565 Ext. 4280.

TRANSPORTATION SERVICES

Veterans Transportation Service:
We transport Veterans to our medical center from approximately 50 cities and towns across the state of Utah, parts of Idaho and Nevada. Visit our transportation office on the ground floor of building one for our VTS schedule or call us at: 1-800-613-4012 ext. 2003.

Guest Shuttle Service:
A courtesy cart shuttle service provides transportation for Veterans and family members who are disabled to various locations throughout the ground floor of our medical center during the week between the hours of 8:00 a.m. and 4:00 p.m. (Dial 71, then 150 to obtain a courtesy cart).

Campus Wide Shuttle Service:
Contact the Information Desk for schedule at: 801-582-1565 ext. 4631
# CLINIC PHONE NUMBERS

**DIAL 801-582-1565 THEN EXTENSION #**

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<thead>
<tr>
<th>Floor</th>
<th>Clinic Name</th>
<th>Ext.</th>
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<th>Clinic Name</th>
<th>Ext.</th>
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<td>Blue Clinic</td>
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<td>G</td>
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<td>G</td>
<td>Internal Medicine</td>
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<td>Physical/Occupational Therapy</td>
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<td>Vascular Surgery</td>
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<td>Plastic Surgery</td>
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<td>Prosthetics/Orthotics/SCI &amp; Stroke</td>
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</table>

**TOLL FREE: DIAL 800-613-4012, THEN ASK TO BE CONNECTED TO A CLINIC**
VA Salt Lake City Health Care System
Main Line
• 801-582-1565
• 1-800-613-4012 (Toll Free)

Customer Service
• 801-582-1565 ext. 1900

Veteran Service Organizations:
• American Legion:
  801-326-2380
• Disabled American Veterans:
  801-326-2375
• Veterans of Foreign Wars:
  801-326-2385
• Military Order of the Purple Heart:
  801-326-2471
• Marine Corp League
  801-571-2209

Blood Draw Lab
• 801-582-1565 ext. 4547

Enrollment Office
• 801-584-2585

Veteran Benefits Administration
• 1-800-827-1000

Utah Dept. of Veterans and Military Affairs
• 801-326-2372

Mental Health
• 801-584-1255

Local Suicide Prevention Team
(Non-emergent Situations)
• 801-746-5561 ext. 6307

Emergency Department
• 801-584-1205

National Veteran’s Crisis Line
(crisis Line with immediate response)
• 1-800-273-8255 Press 1 for Veterans

OEF/OIF/OND Clinic
• 801-582-1565 ext. 1465

Women’s Clinic
• 801-582-1565 ext. 5423

Compensation and Pension
• 801-582-1565 ext. 2036

Pharmacy Refill
• 801-584-2525 or 1-800-579-0540

Medical Foster Home Program
• 801-582-1565 ext. 2183

Nurse Tip Line
• 1-866-369-8020

Respite Care
• 801-582-1565 ext. 4643

Appointment Scheduling
• 801-582-1565 ext. 2575 Option 1

Patient Services Center
• 801-584-5626 ext. 5626

Vocational Rehabilitation
• 581-582-1565 ext 1827

Travel Office
• 801-582-1565 ext. 1420

Homeless Veteran Program
• 801-746-5561 ext. 6301

Veteran Transition Assistance
• 801-432-4937

Voluntary Service
• 801-582-1565 ext. 1075

Walk-In PTSD Clinic
Every Tuesday 11:00 am in Bldg 16.
Please bring DD214 copies.
• 801-326-2372
• 1-800-894-9497

Release of Information
• 801-584-1258

Smoking Cessation Program
• 801-582-1565 ext. 2800

Substance Abuse Program
• 801-582-1565 ext. 1840

Patient Billing
• 801-582-1565 ext. 1313

Office of Communications and Public Affairs
• 801-584-1252

Vet Centers
• Salt Lake City: 801-266-1499
• Provo: 801-927-8387
• St. George: 435-673-4494
• Pocatello, ID: 208-232-0316

Information Desk
• 801-582-1565 ext. 4631
VA Western Salt Lake Clinic  
2750 South 5600 West  
West Valley City, Utah  84120  
Phone: (801) 417-5734

Idaho Falls Outreach Clinic  
3544 East 17th Street  
Suite 104  
Idaho Falls, ID 83406  
Phone: (208) 522-2922

Pocatello Clinic  
444 Hospital Way, Suite 801  
Pocatello, ID 83201  
Phone: (208) 232-6214

Elko Outreach Clinic  
2719 Argent Avenue #9  
Elko, Nevada 89801  
Phone: (775) 738-0188

Ely Clinic  
William Bee Ririe Rural Health Clinic  
#6 Steptoe Circle  
Ely, Nevada, 89301  
Phone: (775) 289-3612 ext. 131

Ogden Clinic  
982 Chambers Street  
South Ogden, UT 84403  
Phone: (801) 479-4105

Orem Clinic  
1443 W. 800 N.  
Suite #302  
Orem, UT 84057  
Phone: (801) 235-0953

Price Clinic  
189 South 600 West, Suite B  
Price, UT 84501  
Phone: (435) 613-0342

Roosevelt Clinic  
245 W. 200 No.  
Roosevelt, UT 84066  
Phone: (435) 725-1050

St. George Clinic  
230 North 1680 East  
St. George, UT 84790  
Phone: (435) 634-7608